Policy & Procedures Unit Policy Update PPU 04-07-003 July 12, 2004

SUBJECT: Procedures for Requesting FAA Remove a DCSE Sanction That was Imposed in Error

Please contact the Policy Unit if you have any questions regarding these or any other changes at *DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 274-7951.

The IV-D PARTNERS should send POLICY inquiries directly to AHoulis@azdes.gov

FAA and DCSE have agreed to use the following process to remove sanctions that were completed in error:

- 1. When an applicant or participant notifies FAA that they are in compliance with DCSE and a specific sanction is in error, FAA must refer the participant to DCSE to resolve the discrepancy in order to remove the sanction.
- 2. When DCSE has determined the notification to sanction e-mail sent to FAA was in error, DCSE must send FAA the original notification e-mail. DCSE must state in the comment area of the e-mail that the sanction was in error and the sanction needs to be removed.
- 3. When DCSE has determined that a sanction alert deriving from the Paternity Fair was sent to FAA in error, DCSE must send FAA a compliance notification e-mail. DCSE must state in the comment area of the e-mail that the DCSE sanction imposed for 7/04 needs to be removed.
- 4. When the FAA local office receives the DCSE notification e-mail and the comment area states the sanction for a specific month was in error, the FAA office will contact the FAA Help Desk to have the sanction removed.

Reminder: The DCSE caseworker must review the CAP1 screen in AZTECS to insure they input the correct FAA site code on any notification to sanction e-mail that is sent to FAA.