
DCSE Policy & Procedures Unit
Policy Update
PPU 05-01-001
January 5, 2005

SUBJECT: Paying Child Support through Western Union

**Please contact the Policy Unit if you have any questions regarding these or any other changes at
*DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 274-7951.**

The IV-D PARTNERS should send POLICY inquiries directly to PGriffin@azdes.gov

NCPs can now send child support payments through Western Union. Support payments can be sent by visiting authorized Western Union locations, calling Western Union, or using the Western Union website <http://www.westernunion.com>.

There is no fee to the State for using this service, and a small processing fee for the NCP.

Any place that displays the Western Union logo is authorized to accept the payments. In Arizona, convenience stores such as Circle K, 7-11, AM-PM; supermarkets such as Safeway, Albertsons, Bashas, etc. are authorized along with banking institutions.

The NCP must provide their name, case number, SSN (if no case number is provided), address and phone number, and payment.

Our Support Payment Clearinghouse processes the support payment using the date that Western Union transmits it to the Clearinghouse, usually the same day as the NCP makes the payment.