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**DCSE Policy & Procedures Unit**  
**Policy Update**  
**PPU 05-05-007**  
**May 31, 2005**

**Subject: E-OSCAR CAAL CODES**  
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Please contact the Policy Unit if you have any questions regarding these or any other changes at

\*DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 274-7951.

*The IV-D PARTNERS should send POLICY inquiries directly to PGriffin@azdes.gov*

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New CAAL Narrative Codes have been implemented in ATLAS and are available for immediate use. There are no worklist items generated with the codes, and they are manually entered.

**E8828 E-OSCAR AUD/UDF COMPLETED AND SENT**  
**E8829 E-OSCAR VERIFICATION TO CVD**

E-OSCAR is the communication method utilized to report changes on a non-custodial parent's credit history. These CAAL codes are used in cases where updates are made in E-OSCAR either to reflect an accurate status to the four main credit reporting agencies, or to respond to a consumer dispute. For more information on E-OSCAR, please review PPU 04-11-001, Subject: Change to the Universal Data Form and Introduction to E-OSCAR, dated November 1, 2004.