DCSE Policy & Procedures Unit Policy Update DATE: April 14, 2006 PPU 06-04-006

SUBJECT: Child Care Referrals to DCSE

Please contact the Policy Unit if you have any questions regarding these or any other changes at *DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 274-7951.

The IV-D PARTNERS should send POLICY inquiries directly to *DCSE-POLICYQUESTIONS@azdes.gov

The Child Care Referral (CCR) Project was implemented to offer DCSE services to Child Care Administration (CCA) clients on a voluntary basis. A new file from CCA will interface to a Child Care sub-system on ATLAS.

When a file is received, a match will be run based on the CP/PI and child information (their names and HLCI numbers), first on the Hospital Paternity Program (HPP) system, then on the Family Assistance Administration (FAA) system.

- If no match is found, Child Care Referral letters will be sent to CCA recipients on a monthly basis, providing them with an opportunity to apply for IV-D services.
- If a match is found on a closed ATLAS case with a 912 or 927 closure code, a Child Care Referral letter will be sent to the CCA recipient offering IV-D services, generating the CAAL code CC002 CHILD CASE REFERRAL. The CPPI screen will be populated with the CCA Open and Close dates, adding the CAAL codes M0007 CCA CASE OPEN DATE ENTERED and M0009 CCA CASE CLOSE DATE ENTERED (if applicable). A record is created on the CHPH screen, reflecting the CCA program code.
- If a match is found on an open ATLAS case, the CCR project sends a "Locate Information" letter to the CP, generating the CAAL code CC001 CHILD CARE REFERRAL AND REQUEST FOR LOCATE LETTER SENT. The CPPI screen will be updated with the open CCA Open and Close dates, which generates the CAAL codes M0007 CCA CASE OPEN DATE ENTERED and M0009 CCA CASE CLOSE DATE ENTERED (if applicable). A record is created on the CHPH screen, reflecting the CCA program code.

CCA will transmit only one record per CP and child. If a CP has more than one child, there will be a separate record for the CP and each child.

If a CCA recipient comes into a local DCSE office with the Child Care Referral letter or a Locate Information letter on a closed ATLAS case, and asks for IV-D services, staff shall provide a IV-D application.

If a CP walks into a local IV-D office with a Locate Request letter on an open ATLAS case, staff shall update ATLAS with the information provided and review the case for the next appropriate action.

A copy of each letter is attached to this Policy Update.



