
DCSE Policy & Procedures Unit
Policy Update
PPU 2006-10-001
October 2, 2006

SUBJECT: Changes to Closure for Enforcement and Collection Cases

Please contact the Policy Unit if you have any questions regarding these or any other changes at
*DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 274-7951.

*The IV-D PARTNERS should send POLICY inquiries directly to [*DCSE-POLICYQUESTIONS@azdes.gov](mailto:DCSE-POLICYQUESTIONS@azdes.gov)*

System modifications have been completed to allow Enforcement and Collection cases that contain any one of following pending closures to close automatically:

- 883 (CP Deceased),
- 901 (NCP Deceased)
- 903 (NCP in Foreign Jurisdiction),
- 904 (NCP Institutionalized),
- 913 (No Longer a Curr Supp Order), and
- 921 (No arrears/No Obligation)

The cases must pass the monthly closure global edits to automatically close. The global edits for the closure codes listed above include:

1. Pending Litigation with associated CAAL Code M9827, Cannot Close Case - Pending Litigation
2. Pending Asset Seizure with associated CAAL Code M9829, Cannot Close Case - Pending Asset Seizure
3. Money in suspense with associated CAAL Code M9816, Cannot Close Case - Money in Suspense/Disbursement
4. Disbursement issue with associated CAAL Code M9816, Cannot Close Case - Money in Suspense/Disbursement
5. Payment exists in the last 60 days with associated CAAL code M9817, Cannot close Case - Payments Detected
6. Active debts with associated CAAL code M9818, Cannot close case - Active debts

Note: The global edit that prevented case closure due to state assigned arrears has been removed as a case cannot have state assigned arrears without an active debt.

7. HLGI (high level governmental inquiry), there is no CAAL narrative associated with this edit.