
DCSE Policy & Procedures Unit
Policy Update
PPU 06-10-009
October 24, 2006

SUBJECT: Automated Closure Criteria for Closure Code 927

Please contact the Policy Unit if you have any questions regarding these or any other changes at
*DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 274-7951.

*The IV-D PARTNERS should send POLICY inquiries directly to [*DCSE-POLICYQUESTIONS@azdes.gov](mailto:DCSE-POLICYQUESTIONS@azdes.gov)*

01. Automated Closure Criteria for Closure Code 927

The monthly closure program evaluates each case and determines which cases meet the 927 (NON COOP/NEC FOR NEXT ACTION) automated closure criteria. The automated closure criteria for Closure Code 927 (NON COOP/NEC FOR NEXT ACTION) follows:

- A. The program code must be FAI, NAI, or API
- B. The function code is either Paternity or Establishment
- C. The most recent Event Scheduling List (EVSL) screen contains an event date within the last 6 months and the CP did not show to the event or did not show to the rescheduled event. The following scheduled events found in scheduled events codes (table id 122) and CP Interview/Contact case activity codes will be evaluated for closure:

AGC AG CONFERENCE - STIP/INTERVIEW
AFF AF PATERNITY FAIR
AGD AG DEPOSITIONS
AGS AG STIPULATION
ATG ATTORNEY SCHEDULED GENETIC TEST
CPF CP PATERNITY FAIR
CPW CP WORKSHOP
CTG CARETAKER GENETIC TESTING
CTI CARETAKER INTERVIEW
CTS CARETAKER STIPULATION
DEP DEPOSITION
ESS ESTABLISHMENT (SUPPORT) STIPULATION
FAC FACE TO FACE INTERVIEW
GET GENETIC TEST
PMT PAYMENT AGREEMENT CONFERENCE
PTC PATERNITY CONFERENCE
REA REVIEW & ADJUSTMENT MEETING
TEI TELEPHONIC INTERVIEW
TGT TWO PARTY GENETIC TESTING

Note: A future scheduled event will make the case ineligible for the 927 automated closure code.

- D. Cases eligible for the 927 closure code will have a CP Scheduled event that contains the following CP Show and/or Reschedule field of information:
1. The Show field has a 'N' and the Rescheduled field is blank.
 2. The Show field is blank and the Rescheduled fields have a 'N'.
 3. Both the Show and Rescheduled fields have a 'N'.
- E. Cases that do not require the automated start or closure with the 927 closure code, will have a CP Schedule event that contains the following CP Show and/or Reschedule, or Cancelled field of information:
1. The Show and Reschedule fields have an 'Y'
 2. The Show field has a 'Y' and the Rescheduled field is blank.
 3. The Show field is blank or 'N' and the Rescheduled fields have a 'Y'
 4. The event record has the Cancelled field with 'Y'
- F. Cases with a pending closure status and a CP Interview or Contact case activity code with a date that is 45 calendar days within the monthly closure system date will not be automatically closed. A case will not automatically close that contains any of the following case activity codes:

| | |
|-------|--------------------------------------|
| M2126 | CP walk in |
| M2671 | CP showed for appointment |
| M3910 | Interview with CP |
| O1000 | Establish CP office interview |
| O1400 | Phone to CP for needed info |
| O2003 | CP Showed for Stip Conference |
| O2012 | CP Showed for Face to Face Interview |
| P1002 | CP Showed for Workshop |
| P1008 | CP Showed for Interview |
| I0002 | CP Walk in Coop and comply |
| T0051 | Phone Call from CP |