DCSE Policy & Procedures Unit
Policy Update
PPU 07-01-005
January 11, 2007
SUBJECT: When to Use eCalc

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Please contact the Policy Unit if you have any questions regarding these or any other changes at
*DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 274-7951.
The IV-D PARTNERS should send POLICY inquiries directly to ***DCSE-POLICYQUESTIONS@azdes.gov**

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The eCalc on-line arrears calculator is the calculation tool to use when you must determine if the arrears on an ATLAS case are correct.

To use eCalc, the court order must have been issued by an Arizona court. Additionally, the payments must have been made through the Arizona State Disbursement Unit, or the Arizona Division of Child Support Enforcement (DCSE), or through a notarized and filed Affidavit of Direct Payments letter accepted by DCSE.

The eCalc will only calculate a different arrears balance than what exists on the ATLAS case when one of the following are directly added to the eCalc:

1. A manual payment must to be entered to the case payment history.

2. A support ordered obligation modification that was not known by DCSE must to be added to the case.

3. A new debt must be set up.

An eCalc can be used when a new debt must be added or when a support ordered modification is received. However, if you can add the debt or modification directly to the ATLAS case then you should do so without using eCalc. It is important to maintain correct debt history on ATLAS to the greatest extent possible. The foundation of eCalc is built from debt balance history records.

Use eCalc to determine an arrears balance. When you think that eCalc will not work for you, and that you need an ARCA calculation instead, please send the issue to the Policy Inbox at *DCSE-POLICYQUESTIONS.