Policy & Procedures Unit Policy Update PPU 07-12-001 December 6, 2007

SUBJECT: SLCK Suspense Code Procedures

Please contact the Policy Unit if you have any questions regarding these or any other changes at *DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 771-8127.

The IV-D PARTNERS should send POLICY inquiries directly to * DCSE-POLICYQUESTIONS@azdes.gov

The purpose of this Policy Update is to provide staff with the procedures for the new SLCK suspense code.

A. SLCK – System Large Check Held

A payment in an amount greater than \$2,500.00 automatically suspends under the SLCK reject code under the following conditions.

- 1. When the Payment Type is BCH (Business Check), PCH (Personal Check) or MOO (Money Order) ATLAS suspends the payment for ten business days.
- 2. When the Payment Type is CCH (Cashiers Check) or GCH (Government Check) but does not have a Processing Type of IRS or DOR.
 - a. ATLAS suspends the payment for 5 business days when the amount of the payment is less than \$15,000.00.
 - b. ATLAS suspends the payment for ten business days when the amount of the payment is equal to or greater than \$15,000.00.
- 3. The payment will not suspend if another payment from the same source (NCP) and for the same amount has been received in the prior 60 days.
- 4. The Payment Type is displayed on the NCPA screen.
- 5. The Processing Type is displayed on the PALC screen.
- 6. Receipts suspended under the SLCK Reject Code are automatically released by ATLAS. Staff should not attempt to auto release SLCK receipts without first entering a CAAL narrative explaining why the receipt must be released early (such as per a court order) and then contacting the SDU Accounts Receivable/unidentified Unit.