
DCSE Policy & Procedures Unit
Policy Update
PPU 08-06-002
June 6, 2008

SUBJECT: CAAL Codes for Receipt of Support Orders

Please contact the Policy Unit if you have any questions regarding these or any other changes at
*DCSE-POLICYQUESTIONS, CSE.POLICY or (602) 771-8127.

The IV-D PARTNERS should send POLICY inquiries directly to DCSE-POLICYQUESTIONS@azdes.gov

Effective June 6, 2008, staff will enter one of the following **CAAL** Narratives for each support order received.

F0070 (Arizona IV-D Court Order Received). Enter this **CAAL** when receiving an order established by DCSE or a partner office.

F0071 (Court Order Received from CP/NCP/OJ). Enter this **CAAL** when the order is from another state, or when the parties obtained an order before applying for services from the Title IV-D program.

The **CAAL** Narratives must be added to the case on the day that the order is received.

Adding the **CAAL** Narrative to the case starts debt set up timelines based on recommendations of the Auditor General report published in November 2007. The timelines are as follows:

- Fifteen (15) business days when the order is established by DCSE or a partner office. This timeline begins with **CAAL F0070**.
- Twenty (20) business days when the order is from another state, or when the parties obtained an order before applying for services from the Title IV-D program. This timeline begins with **CAAL F0071**.