
DCSE Policy & Procedure Unit
Policy Update
PPU: 13-01-004

Date: January 23, 2013

SUBJECT: New DOR STOP Suspense Procedures

Please contact the Policy Unit if you have any questions regarding these or any other changes at
<http://dcsevf04/DCSE/PolicyQuestions> or (602) 771-8127.

The IV-D PARTNERS should send POLICY inquiries directly to DCSE-POLICYQUESTIONS@azdes.gov

This Policy Update is to inform staff of changes to DOR processing and of new DOR Suspense Tax Overpayment (STOP) procedures.

DCSE now submits one balance for DOR refund offset for the NCP that includes a sum of all balances from all of the NCP's cases that qualify for offset.

New ATLAS screens have been created that display the submitted balances: The State Offset Detail screen (STOD) and the State Offset History screen (STOH). Historical DOR submitted balance information can still be viewed on the Tax Modification History screen (TAMH).

Updated procedures for processing DOR STOP suspended receipts are displayed in OPPM under Debt Management/Processing Suspense Procedures/Suspense Reject Code Procedures/System Assigned Tax Reject Codes

Staff are urged to view this information directly on OPPM and not create a separate personal file. Enter <http://dcsepc> in your browser to view this Policy Update in Policy Updates 2013.