
DCSE Policy & Procedure Unit
Policy Update
PPU: 13-04-006

Date: April 30, 2013

SUBJECT: Caseworker's Guide to Processing Cases with Canada - Updated

Please contact the Policy Unit if you have any questions regarding these or any other changes at
<http://dcsevf04/DCSE/PolicyQuestions> or (602) 771-8127.

The IV-D PARTNERS should send POLICY inquiries directly to DCSE-POLICYQUESTIONS@azdes.gov

The Office of Child Support Enforcement (OCSE) has issued an updated version of "A Caseworker's Guide to Process Cases with Canada" (IM 13-02). This new version includes contact and policy information on Prince Edward Island, which recently entered into a bilateral reciprocal agreement with the United States (U.S.). The guide can be found at the following link: www.acf.hhs.gov/programs/css/resource/updated-canada-caseworker-guide-2013.

Enforcement laws, contact information and forms for each province and territory may be found at <http://www.justice.gc.ca/eng/pi/fcy-fea/sup-pen/enf-exe/ov-ap.html>. Although the list includes the province of Quebec, the U.S. does not have a reciprocal agreement with Quebec and case processing information for Quebec is not included in the guide.

For the most up-to-date information on Canada, please refer to the Canada page on the OCSE website (<http://www.acf.hhs.gov/programs/css/resource/canada-frc>).

For address and contact information for specific provinces and territories, please refer to the OCSE Intergovernmental Reference Guide (IRG) at <https://extranet.acf.hhs.gov/irg/welcome.html>.

Staff are urged to view this information directly on OPPM and not create a separate personal file. Enter <http://dcsepc> in your browser to view this Policy Update in Policy Updates 2013.