

## PPU-17-10-002 Policy Updates to Closure Code 04A

The Policy Unit is pleased to announce implementation of the Flexibility, Efficiency, and Modernization in Child Support Enforcement Programs final rule updates to the 04A Closure Code. Cases that interface in error from AZTECS eligible for closure with this code now include the following:

- Two Parent Employment Program (TPEP) cases
- Child and CP have the same HLCI number
- Grant Diversion cases.
- Tribal TANF
- IV-A Data Mismatch
- IV-E Foster Care cases interfaced in error
- IV-E Foster Care cases set up in error
- Medical Assistance (MA) cases (duplicate MA cases)
- Food Stamp (SNAP) cases

The following new activity codes have been added to ATLAS:

- **M9047** CLOSURE 04A CP AND CHILD CODED INCORRECTLY MA INTERFACE ERROR
- **M9048** CLOSURE 04A SNAP ERROR COMPLIANCE NOT REQUIRED
- **M9051** CLOSURE 04A IV-ERROR PATERNITY NOT ESTABLISHED
- **M9052** CLOSURE 04A IV-E ERROR PATERNITY NOT VERIFIABLE
- **M9053** CLOSURE 04A IV-E CASE SET UP IN ERROR

Please refer to the [04A – IVA Error Administrative Closure Standard Operating Procedure \(SOP\)](#) for detailed instruction on the 04A Closure process. Cases which qualify for this closure code are referred to Help Desk for closure after the proper activity codes are added to CAAL.

Questions regarding the 04A Closure should be sent to [DCSSPolicyQuestions@azdes.gov](mailto:DCSSPolicyQuestions@azdes.gov).