

**DCSS Policy & Procedure Unit
Policy Update
PPU:17-12-002**

Date: December 20, 2017

SUBJECT: New Closure Code 937 HEA Error - Indian Health Services (IHS) Eligible

Please contact the Policy Unit if you have any questions regarding these or any other changes at (602) 771-8127.
All DCSS staff and IV-D PARTNERS should send POLICY inquiries directly to DCSSPOLICYQUESTIONS@azdes.gov

The Policy Unit is pleased to announce a new closure code created in accordance with the Flexibility, Efficiency, and Modernization in Child Support Enforcement Programs – Final Rule. This new closure code is a mandatory code used to close cases that opened only because of the MAO (Medical Assistance Only) interface and a child on the case is eligible for IHS.

Upon receipt of these cases, staff must review the demographic screens to determine tribal status and verify there is no IV-D application in the file before closing the case. The case cannot be closed with this closure code if there is an IV-D application.

New activity codes have been added to ATLAS in support of this new closure code:

- **M9037** IHS ELIGIBLE, NO IV-D APP – CLOSE CASE
- **M9038** IHS ELIGIBLE, IV-D APP – TAKE NEXT ACTION

Please refer to The PORT for the 937 closure code procedures [here](#).

*Staff are urged to view this information directly on The PORT and not create a separate personal file.
Enter <http://dcssmadcapprod> in your browser to view this Policy Update in Policy Updates 2017.*

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